

BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)
Corporate Office, CA Section, First Floor,
Bharat Sanchar Bhavan, Janpath, New Delhi- 110001.



E Comp. No.:180523 File No.: BSNLCO-CA/30/1/2022-CA-ERP-FICO

DATED- 13.01.2026
Most Urgent

To,

All Circle Heads/IFAs
All BSNL Territorial and Non Territorial Circles

Sub:- Instructions regarding EPF higher Pension option cases.

- Ref:-
1. E 357319/ BSNL CO-CA/30/1/2022-CA-ERP-FICO dated 31.01.2025
 2. E 180523/ BSNL CO-CA/30/1/2022-CA-ERP-FICO dated 13.07.2023
 3. E 180523/BSNL CO-CA/30/1/2022-CA-ERP-FICO dated 06.05.2025
 4. E180523 / BSNLCO-CA/30/1/2022-CA-ERP-FICO dated 02.07.2025

Kindly refer to letters under reference regarding issues faced by BSNL field Units while approving EPF higher pension cases on EPFO Portal. In this connection, CA section has time to time requested EPFO head quarter to resolve the pending cases for approving the pending higher pension cases. BSNL Corporate office has also issued various instructions/guidelines regarding EPF higher pension cases and all BSNL circles/Field units were conveyed to resolve such issues by pursuing with their respective EPF Offices.

Despite already issued instructions, ***BSNL corporate office is still receiving complaints from EPFO regarding non submission of employee's data by BSNL circles/units required for EPF Higher Pension.*** This matter has been viewed seriously by the management at BSNL Corporate office. It is further reiterated that as custodian of all essential records circles are in the sole position to resolve the issues cropping up in approval of higher pension for BSNL employees. In this regard, any failure to comply with EPFO directions will be sole responsibility of the concerned Circles/Units.

In view of the above, you may kindly bestow your personal attention for successful completion of the procedure for Higher Pension on priority basis.

(Rajeev Singh)
PGM (CA)