



BSNL EMPLOYEES UNION

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Date: 10.04.2024.

BSNLEU/604 (DEV)

To

Shri Ashwini Vaishnav ji,
Hon'ble Minister for Communications,
Sanchar Bhawan,
20, Ashoka Road,
New Delhi - 110 001.

Respected sir,

Sub: - Extreme delay in the launching of BSNL's 4G service – requesting to kindly consider the alternative proposal of allowing BSNL to provide 4G service by utilising Vodafone Idea's network, as a stop gap arrangement- req.

Ref: - 1) BSNLEU letter no.BSNLEU/604(DEV) dated 17.01.2024.
2) BSNLEU letter no.BSNLEU/ 604 (DEV) 13.02.2024

Kindly refer to our letters cited under reference on the subject.

BSNLEU is continuously writing letters to your good self, expressing our grave concern over the extreme delay in the launching of BSNL's 4G service. In our earlier letters cited under reference, we have quoted the data released by the TRAI, as per which 22,20,654 customers have migrated from BSNL to other private operators in the month of August 2023, and in the month of September, 2023, another 23,26,751 customers have ported out from BSNL. It is also learned that another 11,81,783 customers have deserted BSNL in January, 2024 and have migrated to the private operators.

The above data clearly indicate that, customers are massively migrating from BSNL to the private operators. Obviously, this migration is taking place due to the non-availability of high-speed data service with BSNL. Vide our letters cited under reference, we have already brought to your kind notice that, the commissioning of BSNL's 4G equipments by the TCS, is getting inordinately delayed.

In this connection, we would like to draw your kind attention to the reporting made in the ET Telecom dated 27th March, 2024, wherein it is reported that, the TCS had sought the help of Nokia and ZTE in overcoming the technical problems that the Company is facing in commissioning it's equipments. This report once again confirms our apprehension that, the commissioning of BSNL's 4G equipments, by the TCS, might get further delayed.

Under these circumstances, we would like to once again request you to kindly consider our earlier proposal of allowing BSNL to utilise the 4G networks of Vodafone Idea, as a stop gap arrangement, for providing 4G service to its customers. We are of the firm opinion that, by implementing this proposal, certainly BSNL can arrest the massive exodus of it's customers, due to the non availability of 4G service.

The Government of India, by utilising it's strategic position as the biggest shareholder of Vodafone Idea, can certainly help BSNL to launch it's 4G service immediately and thereby can arrest the massive exodus of it's customers to other private operators. Once again, we fervently appeal to you sir, to kindly consider our proposal and to help BSNL to launch it's 4G service without further delay.

Thanking you.

Yours sincerely,

(JOHN VERGHESE)
ACTING GENERAL SECRETARY

Copy to: - 1) Shri Neeraj Mittal, Secretary, Telecom, Sanchar Bhavan, New Delhi - 110 001.
2) Shri P.K.Purwar, CMD BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi - 110 001.