



P. Abhimanyu
General Secretary

BSNL EMPLOYEES UNION

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BSNLEU/ 604 (DEV)

29.01.2020

To,

Shri P.K. Purwar,
CMD BSNL,
Bharat Sanchar Bhawan,
Janpath, New Delhi – 110 001

Sir,

Sub: - Policy on outsourcing model for maintenance and provisioning of landline and broadband for external plant of copper network in Urban Area – req.

Ref: - BSNL CO Lr.No.77-1/2019/Outsourcing/model-GEN/19 dated 20.12.2019.

We wish to bring the following to your kind notice, for favour of necessary remedial action.

Vide the letter cited under reference, the Corporate Office has circulated policy on outsourcing model for maintenance and provisioning of landline and broadband for external plant of copper network in Urban Areas on post-VRS situation.

In the said document, in “scope of work” at point 1(c), it is mentioned that, the works of Testing / jumpering at the MDF for fault repair, pair change, new LL/BB connections, would be done by the outside agency. Further at point 1 (d) mentioned that, clearing of fault dockets in the system after clearing of the faults, would be done by the outside agency. We oppose the above two works to be carried out by the outside agency. Both the above works can be done by our TT/ATT, since it is an indoor work and handing over of the above two works to outside agency will lead to manipulation by them and will compromise with running of the system.

In view of the foregoing, we request you to kindly intervene in the matter and to ensure that, the aforementioned issue is addressed so that there will not be any problem in future to ensure better service to the customers.

Thanking you,

Yours sincerely

[P. Abhimanyu]
General Secretary

Copy to: Shri Vivek Banzal, Director (CFA), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110 001