



BSNL EMPLOYEES UNION

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P. Abhimanyu
General Secretary

Main Recognised Representative Union.
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01.08.2024

BSNLEU/604 (DEV)

To,

**Shri Ravi A Robert Jerard,
CMD BSNL,
Bharat Sanchar Bhawan,
H.C. Mathur Lane, Janpath,
New Delhi – 110 001**

Sub: - **Requesting to ensure expeditious launching of BSNL's 4G service - req.**

Sir,

We wish to bring the following to your kind notice for favour of necessary action.

BSNL Employees Union is continuously pressing on the BSNL Management, as well as the government, for expeditious launching of BSNL's 4G service and also it's timely upgradation to 5G service. It may not be out of context to mention that, 1.8 crore mobile customers have left BSNL in 2023-24. Another 23.54 lakh mobile customers have left BSNL in April, 2024. It is needless for us to state that, this massive exodus of customers from BSNL has taken place only due to the non-availability of 4G / 5G services with BSNL.

Recently, the private telecom operators have increased their tariff upto 25%. There is strong resentment among the general public against this tariff hike. Consequently, a large number of mobile customers are migrating to BSNL. This is a welcome development. At the same time, it is imperative on the part of BSNL to expeditiously roll out it's 4G service and thereafter it's timely upgradation to 5G service, for retaining the new customers.

Earlier, Shri P.K. Purwar, CMD BSNL, has informed that, BSNL's 4G service would be launched by October, 2024. Subsequently, he informed that, BSNL's 4G roll out would be completed by December, 2024. However, recently, Shri Neeraj Mittal, Secretary, Telecom, has told the media that, "major part of the BSNL's 4G roll out will be completed in this Financial Year itself." (ET Telecom dated July 19, 2024).

This statement of the Secretary, Telecom, implies that, the complete roll out of BSNL's 4G will not happen even by March, 2025. If this is true, it will be very difficult for BSNL to retain the customers who are migrating to BSNL from other private telecom companies.

In this connection, we wish to bring to your kind notice that, BSNLEU has already written to the Hon'ble Minister of Communications, requesting to allow BSNL to utilise Vodafone Idea's network for providing 4G service to it's customers. This option, if implemented, will help BSNL to provide 4G service to it's customers immediately, even if the supplying and commissioning of BSNL's 4G network, by the TCS, is delayed.

In view of the foregoing, we earnestly appeal to you to kindly look into the matter and to take appropriate action for the immediate launching of BSNL's 4G service.

Thanking you,

Yours sincerely

[P. Abhimanyu]
General Secretary

Copy to: Shri Sandeep Govil, Director (CM), BSNL, Bharat Sanchar Bhawan, Janpath, New Delhi – 110 001